



## Customer Operation and Safety Guide

RugDoctor Support: 1-800-784-3628 | [www.rugdoctor.com](http://www.rugdoctor.com)

<b>Machine/Tool ID:</b>	Mighty Pro® and Wide Track
<b>Vendor:</b>	Rug Doctor
<b>Vendor Website:</b>	<a href="http://www.rugdoctor.com">www.rugdoctor.com</a>
<b>Mfg. Support Phone No.:</b>	800-784-3628

**Tool Application:** Professional grade, deep cleaning, carpet cleaner and extractor.

### Operation Guide: Read all instructions completely before you begin.

**USER MUST READ AND UNDERSTAND ALL INSTRUCTIONS BEFORE USING THIS TOOL.** Before operating machine (including any attachments), renter agrees to fully read, understand, and follow all safety warning and instructions set forth below, which can be found on Rug Doctor's website ([www.rugdoctor.com](http://www.rugdoctor.com)).

#### BEFORE YOU BEGIN

1	<p>To assure proper results, test carpets and upholstery for colorfastness. Wet an inconspicuous area with a small amount of cleaner. After 1–2 minutes, blot with a white paper towel and check for color transfer. Follow these additional guidelines when cleaning with your Rug Doctor machine:</p> <ul style="list-style-type: none"><li>• Rug Doctor machines and Rug Doctor cleaning products are safe for most carpets. However, you risk damage to carpets and hard floor surfaces not intended for water extraction method cleaning. Do not use the Rug Doctor machine or cleaning products on natural fiber oriental rugs (silk or wool), hand-loomed wool rugs, braided rugs, sisal or jute carpets; hardwood or laminate flooring. Some stains require professional treatment. Use cool water when cleaning wool, wool blends or delicate fibers.</li><li>• Rug Doctor machines and Rug Doctor cleaning products are safe for many fabrics, even delicate fibers. However, you risk damage to fabrics not intended for water extraction method cleaning. Do not use Rug Doctor machines or products to clean fabric with cleaning codes S or X, silk, Haitian cotton, velour, brushed corduroy, leather or non-colorfast fabrics, mattresses or mattress toppers made with memory foam, foam or goose down. Some stains require professional treatment. Use cool water when cleaning wool, wool blends or delicate fibers.</li></ul>
2	The machine was designed for use on carpet and upholstery applications as per instructions and recommendations in this manual. If you use the Rug Doctor machine to clean surfaces other than carpet and upholstery, such as hard surface floors, use only Rug Doctor recommended products. Rug Doctor Carpet Cleaner can be safely and effectively used for either carpeting or water-safe hard surface floor coverings.
3	Warning - To Reduce the Risk of Fire and Electric Shock due to internal component damage, use only Rug Doctor cleaning products intended for use with this appliance.
4	Avoid picking up hard or sharp objects with the carpet-cleaning machine. They may damage the machine.
5	Do not use the machine for dry vacuuming because this machine does not have a fine dust filter. Dry vacuuming damages the vacuum motor.
6	Do not use the machine to vacuum large quantities of liquid, such as a flooded basement or large spill. This machine is not equipped with an automatic overflow shutoff.
7	To avoid pump damage, do not continue to press the spray (pump) switch when the solution tank is empty.
8	Do NOT put bleach, dye or products other than Rug Doctor cleaners in this machine. Use of inappropriate products may cause this machine to malfunction and may result in carpet or machine damage.
9	Read instructions carefully. Rug Doctor, Inc. is not responsible for damage due to misuse of this machine.
10	To avoid damage, do not place the machine or hand tool on hardwood or laminate flooring or allow any solution or overspray to contact such flooring.

#### Carpet Cleaning Tips for Best Results

1	<b>Treating difficult spots.</b> Rug Doctor machines are designed to deep clean and extract in one cleaning pass. Your best choice for cleaning difficult spots, stains or traffic areas is to use Rug Doctor's specialty products located on the rental rack.
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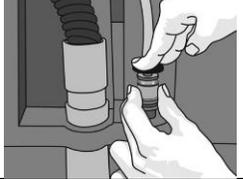


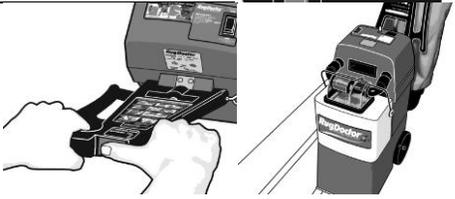
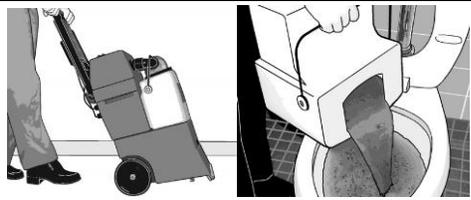
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2	<b>Avoid over-wetting your carpet.</b> Rug Doctor machines are designed to deep clean and extract in one cleaning pass. Do not go over a heavily soiled spot more than 2 times. Berber, Multi-level or Looped carpets retain more liquid. For these types of carpets, do NOT repeat cleaning passes. If additional cleaning is desired, allow carpets to dry before attempting to reclean heavily soiled areas. Because they retain more liquid, Berber carpets that are overwet can experience “wick up” of soils or spills very deeply embedded in the carpet or backing. If you experience this problem, allow area to dry completely then clean again using single, quick passes (1 to 2 feet per second) with the Rug Doctor machine.
3	<b>Overlap passes slightly</b> to cover all areas. <b>IMPORTANT:</b> When pressing the red button, keep machine moving so vibrating brush does not agitate in one place.
4	<b>Liquid recovery.</b> You should recover 70 - 80% of the liquid used depending on your carpet type. With Berber carpet, you may recover a little less liquid.
5	<b>Avoid excess foam</b> in the white UPPER tank, which can be expelled through the machine and may affect your carpet. If foaming occurs, turn off the machine and empty the upper white tank if it is full.
6	<b>If you replace furniture before the carpet is completely dry,</b> place aluminum foil under furniture legs to prevent stains. Leave aluminum foil under furniture legs until carpet is completely dry.
7	<b>For faster drying, ventilate area.</b> Open doors and windows. Place fans pointed downward on carpet. Turn on heat in damp or cold weather. Turn on air conditioner in humid or hot weather. This is highly recommended when cleaning Berber carpets.
8	<b>Cleaning Berber carpet.</b> You can use your Rug Doctor machine to clean Berber carpet. For best results, make only one pass while depressing the thumb switch to release solution. Make a second pass over the same area without pressing the switch so that you are only vacuuming the liquid. Make sure the vacuum slot at the front bottom edge of the machine is snug against the carpet.

## Carpet Cleaning

1	When cleaning an entire room, move furniture to the center of the room. Begin cleaning where furniture was, then return furniture to its original location. Avoid staining carpet by placing aluminum foil under furniture legs. Clean remainder of carpet. When finished, leave aluminum foil under furniture legs until carpet is completely dry.	
2	Using a normal dry vacuum cleaner, sweep the area you want to clean to remove loose dirt before using the Rug Doctor machine. This helps keep the brushes and water vacuum system efficient.	
3	Pre-treat any special problem areas with the appropriate Rug Doctor cleaning solutions.	
4	Depending on how dirty carpets are, mix 1/4 to 1/2 cup of Rug Doctor Carpet Cleaner product per gallon of hot tap water in a clean bucket. Water should not be so hot as to scald or burn skin. The lower tank capacity for the Rug Doctor Mighty Pro is 2.6 gallons and for the Rug Doctor Wide Track is 3.7 gallons.	
5	Lower the retaining wire and remove the white UPPER tank.	
6	Fill the LOWER tank with the cleaning solution you just mixed by pouring through the white filter screen. Machine is full when liquid halfway covers filter screen.	
7	Slip tank back in place and seal tank and clear dome securely by replacing retaining wire.	
8	Check the back of the machine to ensure hose connections are secure and set up to clean carpet instead of upholstery.	

9	<p>Plug in the power cord and position the machine. Refer to label on top of the machine. Press the "ON" switch for CARPET cleaning on the top of the machine.</p>	
10	<p>While depressing the red button on the handle, pull the machine steadily backward in a straight line, keeping vacuum slot against the carpet surface. On lightly soiled carpets you can pull the machine quickly at one foot per second. For moderately, or heavily soiled carpets, pull the machine at approximately one foot every two seconds. You will begin to see soiled solution entering the clear dome. (If you don't, stop and refer to the Troubleshooting section.) <b>IMPORTANT:</b> When depressing the handle button, keep machine moving so the vibrating brush does not agitate in one place.</p>	
11	<p>Release the button 6 to 12 inches before ending each pass to stop cleaning solution. Tilt machine back and push it forward to position it for another backward cleaning pass. Continue cleaning in this manner, overlapping each pass slightly. When the lower tank runs out of cleaning solution, the pump sound will increase in volume slightly and dirty water will stop entering the dome. Switch the machine "OFF". Remove and empty the white UPPER tank by pouring dirty solution into a toilet or outdoors. Rinse the upper tank and refill the LOWER tank with clean solution/water mixture. If you are near the end of your cleaning job, fill the LOWER tank half full so it empties by the end of your job. Replace the upper tank. Continue the cleaning process until area to be cleaned is covered.</p>	
12	<p>When cleaning is complete, switch the machine OFF. To drain and clean the machine, refer to the Cleaning Your Machine section.</p>	

### Cleaning Upholstery

1	<p>Always use Upholstery Cleaner when needed to prevent excess suds in the upper (white) tank. If the Rug Doctor machine ingests foam through the dome filter, damage to the carpet and vacuum motor could result.</p>	
2	<p>Prepare surfaces for cleaning by thoroughly vacuuming or brushing. When cleaning and drying cushions, first spread sheets or towels on the floor as a drying surface for the dampened cushions.</p>	
3	<p>Disconnect the machine's large vacuum hose. Reconnect the top portion to the large vacuum hose of hand tool. Slide down the brass "quick coupler" ring and pull out the small solution hose. Slide down the ring again to insert the metal end of the hand tool solution hose. Release the brass ring to secure. Tug gently on the hose to make certain the connection is secure.</p>	
4	<p>Remove the white UPPER tank, mix Rug Doctor Upholstery Cleaner in a clean bucket according to label directions and pour into LOWER tank.</p>	
5	<p>Slip the tank back in place and seal the tank and clear dome securely by replacing the retaining wire.</p>	
6	<p>Plug in the power cord and position the machine. Refer to the label on top of the machine. Turn on the machine by pressing the "ON" switch for UPHOLSTERY/ HAND TOOL cleaning on the top of the machine.</p>	
7	<p>Test upholstery for colorfastness by first cleaning a small, hidden area, then rubbing the test area with a white paper towel. If no color appears, continue cleaning. A little color on the towel means there's some chance of color running, but it's likely you can still clean safely. Try using cool or cold water and test again with a white paper towel.</p>	
8	<p>Working at a slow, steady pace, begin cleaning by squeezing the hand tool lever as you pull the tool over fabric. Overlap strokes slightly.</p>	
9	<p>When cleaning is complete, switch the machine OFF. Disconnect both of the hoses from the machine. Holding the hose ends over a sink, squeeze the hand tool trigger until all liquid is drained. To drain and clean the machine, refer to the Cleaning Your Machine section.</p>	
10	<p>Reconnect the machine vacuum and solution hoses.</p>	
11	<p>NOTE: For velvet upholstery, fluff up damp pile with a soft brush or towel to keep from matting.</p>	

### Safety Guide: Read all instructions completely before you begin.

**USER MUST READ AND UNDERSTAND ALL INSTRUCTIONS BEFORE USING THIS TOOL.** When using tool, basic precautions should always be followed, including the following:

**⚠ WARNING: TO REDUCE RISK OF FIRE, ELECTRIC SHOCK, SERIOUS INJURY, OR DEATH:**

- For indoor, household use only. Not for outdoor use.
- Use the machine only as described in this guide and user manual. Use only Rug Doctor's recommended attachments and cleaning solutions.
- **DO NOT** leave machine unattended when plugged in or while powered on. Unplug the machine when not in use and before cleaning or servicing.
- **DO NOT** use if you are under the influence of alcohol or drugs.
- **DO NOT** immerse. Use only on surfaces moistened by cleaning process.
- **DO NOT** submerge machine, expose to rain, outdoor sun, place machine in standing water, or try to clear flooded areas with machine.
- **DO NOT** leave or store machine outdoors. Always keep and store machine indoors in a safe, dry location. Keep machine away from heated surfaces and extreme temperature.
- **DO NOT** use or expose machine to any improper setting or environment such as a construction setting.
- Use caution when using hot tap water. **DO NOT** boil or microwave water to be used in this machine.
- **DO NOT** use machine as a vacuum.
- This machine is designed to clean normally soiled carpets in one (1) cleaning passes, except Berber, multi-level or looped carpets.
- **DO NOT** use more than two (2) cleaning passes on any area of carpet as over-wetting and damage may result which could include permanent staining of carpet.
- **DO NOT** allow the machine to run dry. When the solution tank runs out, stop using and follow directions to refill.
- **DO NOT** allow this machine to be used as a toy. Close attention and adult supervision is necessary when used by or near children or animals. This machine is not intended to be used by children under the age of 18.
- **DO NOT** allow children or pets to place their body parts in or near openings or moving parts.
- **DO NOT** use with damaged cord, plug or attachment. If this machine or any associated attachment is not working as it should, has been dropped, damaged, left outdoors, used in an improper manner or environment, rained on or dropped in water or other liquid, stop using immediately and return to your rental location or service center and immediately notify Rug Doctor at (800) 784-3628. **DO NOT** attempt to repair a damaged or broken machine under any circumstances.
- **DO NOT** pull by the cord, carry by the cord, use the cord as a handle, close a door on the cord, or pull the cord around sharp edges or corners. **DO NOT** run machine over cord. Keep cord away from heated surfaces.
- **DO NOT** unplug by pulling on the cord. Unplug by pulling on the plug.
- **DO NOT** abuse the cord. NEVER use the cord for carrying, pulling, or unplugging the machine.
- **DO NOT** modify earthed plug.
- **DO NOT** handle the plug or use this machine with wet or sweaty hands.
- **DO NOT** put any objects into the opening. **DO NOT** use the machine if any opening is blocked. Keep openings free of dust, lint, hair and anything that could reduce airflow.
- Keep hair, loose clothing, fingers and all parts of the body away from openings and moving parts.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.
- **DO NOT** use to pick up flammable or combustible materials or liquids such as gasoline or certain paints. **DO NOT** use in areas where they may be present.
- **DO NOT** use to pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
- **DO NOT** pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- **DO NOT** place in or pick up anything with this machine that is a toxic material, such as bleach, ammonia, toilet bowl cleaners or drain cleaners.
- **DO NOT** clean over floor electrical outlets.
- **DO NOT** use an extension cord. Failure to follow this instruction may expose the user to the possibility of electric shock, personal loss or injury and/or death.
- The attachment hose contains electric wires. **DO NOT** use or repair a damaged hose. **DO NOT** use when the hose is cut or punctured.
- The upholstery tool and attachment hose are to be used only for indoor household cleaning applications using only manufacturer's recommended cleaning solutions.
- Examine the attachment hose and upholstery tool periodically for visible deterioration, such as abrasions, cracks, splits and the like.
- Always wear rubber-soled shoes when cleaning.
- Always ensure float is properly installed before any wet pick-up operation.
- **DO NOT** use machine without the upper (white) tank in place on the Mighty Pro, X3, or Wide Track model. **DO NOT** use if the filter is not installed in the tank on the Pro Deep or Portable machine.
- **DO NOT** use machine if the filter in the dome is not in place on the Mighty Pro, X3 or Wide Track model. Do not use if the filter is not installed in the tank on the Pro Deep or Portable machine.

- **DO NOT** use or place machine on or near wood, laminate, or natural fiber floors.
- **DO NOT** use machine to clean the following fabrics: silk, Haitian cotton, velour, velvet, corduroy, leather, fabrics with cleaning code S or X, or any non-colorfast fabrics.
- **DO NOT** use bleach, dye, laundry detergents, cleaning powders, harsh solvents, chemicals, or any non-Rug Doctor products with machine as permanent damage to your property may result.
- Always turn off this machine before connecting or disconnecting either hose or solution hose.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- **DO NOT** operate without tanks or in any manner inconsistent with the above warnings or the operating instructions included in this operations guide.
- Product contains chemicals known to the state of California to cause cancer, birth defects and other reproductive harm.
- Connect to properly grounded outlet only. See "Grounding Instructions."

### **WARNING**

**MACHINE MAY CONTAIN WATER.** For best cleaning results and to avoid the risk of permanent damage to property, carpets, floors and furniture, please follow the below listed warnings:

- Always read and follow your carpet or upholstery manufacturer's recommended cleaning instructions before using machine.
- Use extra care when cleaning on stairs.
- Machine is designed to clean normally soiled carpets in one (1) cleaning pass. Two (2) passes can be used for heavily soiled carpets but not on Berber, multi-level, or looped carpets. Do not use more than two (2) cleaning passes on any area or carpet. Failure to follow this instruction may result in over-wetting and permanent staining of carpet. If carpets are not sufficiently clean, allow to dry completely and clean again using only one (1) pass.
- **DO NOT** leave water in clean or dirty water tank when not in use. Immediately empty clean and dirty water tank after each use.
- **DO NOT** use or place machine on or near wood, laminate, or natural fiber floors.
- **DO NOT** use or place machine on or near natural fiber, silk, wool, sisal, jute, hand-loomed, or braided carpets or rugs.
- **DO NOT** use machine to clean the following fabrics: silk, Haitian cotton, velour, velvet, corduroy, leather, fabrics with cleaning code S or X, or any non-colorfast fabrics.
- **DO NOT** use bleach, dye, laundry detergents, cleaning powders, harsh solvents, chemicals, or any non-Rug Doctor products with machine as permanent damage to your property may result.
- When cleaning upholstery or furniture, make sure the black rocker switch on top of machine housing is set to "upholstery/hand tool." If this switch is set to "carpet," damage may result.

**Failure to follow the foregoing instructions may expose the user to electric shock, personal injury and/or death.**

### **WARNING**

Always exercise caution when emptying the dirty water tank. The dirty water tank should only be emptied in a toilet or safely outside. It is possible for the float and cage located within the dirty water tank to become dislodged during use and while disposing of water. Always pour water out slowly to ensure both float and cage remain inside the tank. Never "dump" out dirty water. Failure to follow these instructions can result in the float and cage becoming lodged in toilets, sinks, and the like. Rug Doctor is not responsible for any damages caused to toilets, sinks, and the like resulting from failure to follow these instructions.

### **GROUNDING INSTRUCTIONS**

This machine must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This machine is equipped with a cord having an equipment grounding conductor and grounding plug. This plug must be inserted into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

### **WARNING**

Improper connection of equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service person if you are in doubt as to whether the outlet is properly grounded. Do not modify the plug provided with the machine—if it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is for use on a nominal 120-volt circuit and has a grounded plug that looks like the plug illustrated in Figure A. Make sure that the machine is connected to an outlet having the same configuration as the plug. No adapter should be used with this machine.

**WARNING**

This product can expose you to chemicals including Diethylhexyl Phthalate (DEHP), which is known to the state of California to cause cancer and birth defects or other reproductive harm, and lead, which is known to the state of California to cause cancer and birth defects or other reproductive harm. For more information, go to [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov).